



Educational Offerings

Compliance Considerations For Collection Communications in 2022

July 26, 2022– 9:00am PT/12:00pm ET
One (1) RMAI Education Credit



This CCO webinar will cover the ins and outs of Regulation F's Model Validation Notice. Join our presenters in discussing the 'new' debt validation form to learn:

- Whether you should utilize the Model Validation Notice and the risks involved
- How to fall under its safe harbor
- What the Model Validation Notice protects you from
- How to manage client and legally mandated disclosures
- Itemization of the account
- Best practices for letter review and compliance monitoring

Pricing:

Member:

- Entire Series: \$249 through May 26th / \$299 after May 26th
- Individual Webinar: \$64

Non – Member:

- Entire Series: \$450
- Individual Webinar: \$94

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Course Presenters:



Stefanie Jackman is a partner in Troutman Pepper's Consumer Financial Services Group. Stefanie's practice focuses exclusively on providing compliance advice and defending clients across the consumer financial services industry in government investigations, examinations, and consumer litigation. She regularly counsels clients on a variety of complex matters arising under an array of federal and state consumer protection laws, including the FDCPA and Reg. F, FCRA, TCPA, SCRA, EFTA, and UDAAP. Her clients include banks and nonbank creditors, student loan servicers, mortgage servicers, credit and prepaid card companies, auto lenders, healthcare providers, debt collectors and buyers, fintech companies, and technology service providers.



Crystal Duplay is an Attorney with Kodak Law LLC. She has devoted her career to Creditor's Rights, advocating on behalf of clients in all aspects of collections. Crystal earned a Bachelor of Arts from Baldwin Wallace University and a Juris Doctor from Cleveland-Marshall College of Law at Cleveland State University. She frequently presents and authors articles on various debt collection topics. Crystal is currently the Secretary of the Ohio Creditor's Attorney Association, was on the NCBA Board of Directors, and has the designation of Certified Receivables Compliance Professional from RMAI. She is licensed to practice law in Ohio, Wisconsin, and before the Supreme Court of the United States.

