

## Navigating Uncomfortable Conversations

**\*\*Qualifies for Diversity, Equity, & Elimination of Bias Credit**

**December 15, 2021– 9:00am PT/12:00pm ET**

**One (1) RMAI Education Credit**

In this webinar, our presenters will tackle the issue of difficult conversations within your organization. Some of the topics to be discussed are:

- Creating a safe environment to discuss topics of importance with employees including everything from sexual preference, gender equity, black equity, disabilities, and mental health.
- Educating on how to have these conversations - proper terminology, what is politically correct, what is the grammar of inclusion.
- Determining how your organization addresses this now – content, webinars, surveys.
- Learning how Diversity, Equity & Inclusion is valuable for your organization.

### Pricing:

**Member:** \*Free

\*One free registration per member company; additional registrations as member rate)

**Non – Member:** \$94

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### Course Presenters:



**Mardi Bishop** joined Encore Capital Group in 2014 where her focus has been on governance and process and program management. Mardi currently leads the group responsible for coordinating responses to external audits. Mardi’s passion for issues of equity and inclusion is derived from personally experiencing and witnessing the impacts of racism and discrimination on individuals and teams, as well as experiencing the impact made by listening to, partnering with, and advocating for marginalized populations. Mardi also serves as a member of Encore Capital’s Diversity and Inclusion Steering Committee.



**Charlene Oke** is currently Senior D&I Business Partner at LexisNexis Risk Solutions Group (LNRS) and a member of the LNRS Inclusion Council. Within this role Charlene has the opportunity to support and influence D&I strategy across more than 9,000 employees and continue to focus on inclusion and engagement within LNRS culture.