



Educational Offerings

Returning to the Workplace: Considerations for a New Normal

June 9, 2021 – 10:00am PT/1:00pm ET
One (1) RMAI Education Credit



During the pandemic collection agency licensing regulators relaxed branch and other requirements to allow employees to work from home. As emergency orders and waivers expire, businesses must evaluate the pros and cons of remote work and make difficult decisions about whether (and how) to encourage employees to return to a physical office. Join us for a webinar that focuses on many of the considerations you may be evaluating when weighing whether or not to continue remote work, return to work, or a hybrid solution. Our esteemed panel will cover some of the recent studies about employee satisfaction and remote work, employment law issues, debt collection licensing issues, and privacy/data security work from home guidance for agents.

Pricing:

Member: *Free

*One free registration per member company; additional registrations as member rate

Non – Member: \$94

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Course Presenters:



Shannon D. Farmer, with Ballard Spahr, LLP, represents public and private employers in a broad range of labor and employment matters. She conducts collective bargaining negotiations and interest arbitrations, defends employers in all types of employment and civil rights claims, and provides advice and training related to employment policies and other HR needs.



Shelly Gensmer-Cleek, Vice President of Legal and Compliance with ERC, has 15 years of industry experience in the ARM realm. Having worked with nearly every type of receivables portfolio, she has a well-rounded familiarity of compliance and legal. Shelly holds a Master of Legal Studies, Bachelor of Legal and Paralegal Studies, Bachelor of Spanish Peninsular Languages, and continues now to work towards her EJD at Purdue University.



Eric Ziehlke, HR Specialist, comes to Insperity with nearly 25 years of experience in higher education. His background is in academic operations and enrollment management. He has extensive experience in change leadership, strategic planning, personnel development, and P&L management. He served six years in the Ohio Air National Guard as a firefighter. Eric has a Bachelor of Arts degree in psychology from Ohio University and an MBA from University of Phoenix.